

## De- Registration and departure Procedures from Jalozai Camp of IDPs from 'Safe' Areas of Bajaur and Mohmand Agencies

It is government policy that all IDPs in Jalozai Camp from safe areas in Mohmand and Bajaur de-register and leave Jalozai Camp by 5 June

This instruction provides information on:

- De registration and departure process for IDPs
- Package of assistance on departure from Jalozai
- Additional return assistance for those IDP returning to areas of origin in Mohmand and Bajaur

#	Question	Answer
<b>Compulsory De Registration Policy</b>		
1	Who are the families leaving the camp during the current returns	All families from the Safe Areas of Bajaur and Mohmand.
2	Why are these families leaving?	It is government policy that all IDPs families living in Jalozai and Benazir Camp whose areas of origin in Mohmand and Bajaur are now safe, must de re-register and leave Jalozai Camp by 5 June. Families living off-camp are also returning at the same time.
3	How do I know if the government thinks I'm from a 'safe' or 'unsafe' area?	The information is available at a desk at each de-registration point. You will be informed if your name is included on the list of families residing in the camp (based on the Head Count 18 March). If you are you will also be informed whether you are listed as from a safe or an unsafe area. You could also check it by calling on these numbers 0800-44422, 0322-5555737. Look at the lists and check that your family is registered on the correct one.
4	If my family is listed as being from an Unsafe area of Bajaur and Mohmand or other agency, will we be expected to leave the camp.	No. Nothing is changing for you and you are not required to do anything.
5	Can I choose to stay at the camp if I am from a Safe Area of Bajaur and Mohmand	No, if you are from a safe area the government will not be hosting you at the camp any more.
6	If I am from a Safe Area of Bajaur and Mohmand when do I have to leave?	You can leave immediately or no later than June 5.
7	What do I do if my family is not registered at all or is on the wrong list?	Go to one of the 7 grievance desk located at sub camp offices
8	What do I need to take with me to the grievance desk?	Your CNIC number or registration form. Precise information about your home village in terms of conflict there now or in the last six months, including dates and facts.

9	What do I do if I will be in danger if I return to my area of origin or if I can't possibly go back for another reason.	Go to the protection desk at the de-registration point and take with you evidence or information to prove your case.
10	Where can I get more information on the current situation in Bajaur & Mohmand?	Many people have returned to Bajaur and Mohmand and can provide information to friends and family. You may also contact of the political agent of your agency.
<b>De- Registration Process</b>		
11	What do I do if I am from a safe area and am on the correct list	Go to the de-registration tent and take with you your CNIC or registration card and all other documentation of IDP registration
12	Does the head of household have to go in person.	Yes unless you have a very good reason for not being able to eg working away from home or disabled. In which case a close relative who can prove that she/he represents your family may go in your place.
13	What will happen at the de-registration desk	You will fill in a form which entitles your family to assistance called a 'transition package' for departure from the camp and you will be told where to go for it.
14	Is every family who de-registers entitled to a 'transition package'	No. Only those who were listed as being present at the 'Head Count' on 18 March.
15	Will my family have to leave immediately	No you will have 2 days to prepare your belonging and collect some of the supplies in the 'transition package'.
16	Do I need to have health checks before leaving?	If you any of the women in your family are pregnant or lactating, or if anyone is ill they should go for a thorough health check, as soon as possible after de-registration. They will be given advice and any medicine they need.
<b>Transition Package for all leaving the camp</b>		
17	If I am from a Safe Area of Bajaur and Mohmand what help will I get?	<p>Yes you will get a 'transition package' which will include some things that everybody receives and some things that only people with special needs will receive.</p> <p>Everyone receives:</p> <ul style="list-style-type: none"> <li>• 2 months supply of food or cash equivalent</li> <li>• WaSH hygiene kits and chlorination tablets.</li> </ul> <p>People with special needs will receive:</p> <ul style="list-style-type: none"> <li>• 1 month supply of 'Plumpynuts', information of how to care for severely malnourished children</li> <li>• These children will be registered in new locations</li> <li>• 1 month supply of 'Plumpydoze &amp; Unimix' for malnourished children</li> <li>• 2 months Iron and other supplements for pregnant women and lactating mothers</li> <li>• Delivery and neo-natal kits to pregnant women.</li> <li>• Vaccinations and de-worming for children.</li> <li>• 2 months supply of medicine for the chronically ill</li> </ul>
18	How do I collect my 'transition package'?	You will be told at the de-registration desk where and when to go.
19	What happens after I collect my	You and your family must leave the camp and go either to

	'transition package'?	B&M and receive additional assistance or to another location of your choice.
20	Will the transport be free?	Yes: If you are going back to Bajour or Mohmand No: if you are going anywhere else you must make your own arrangement.
21	What are the embarkation and disembarkation points for those returning to Bajaur and Mohmand?	The embarkation points will be Benazir and Jalozai camps while disembarkation point will be the respective village of the IDPs. Both on camp and off-camp IDPs must register to avail the free transportation. Additional registration desk and embarkation point can be provided where there is high concentration IDPs.
22	Can I take my tent and other items from my camp with me?	Yes. Everyone can take their tent with them.
23	Will I be able to go back into the camp.	No.
24	Will I get any more help if my family is not planning to go back to B or M?	No, unless you can prove that you will be in danger if you do go back or can't possibly go back for another reason.
<b>Additional Assistance for those returning to Bajaur and Mohmand</b>		
25	What assistance will I receive on return to Bajaur and Mohmand?	If you go back to your areas of origin in Bajaur or Mohmand you will receive: <ul style="list-style-type: none"> <li>● 2 months food (in addition to the 'transition package')</li> <li>● And be eligible to registration on ER food security ER programs</li> <li>● Be eligible to register for any future programs if you meet the program criteria</li> <li>● Tent and NFI kit (for IDPs de-registering from Jalozai and Benazir)</li> </ul> Pregnant women and malnourished children will be <ul style="list-style-type: none"> <li>● Registered with the relevant medical system in FATA</li> </ul>
26	What additional Government help will I get?	A comprehensive housing survey has been completed in both agencies for assessing the damaged houses. The housing list is being finalized – an amount of Rs. 400,000 will be paid to families whose houses are fully damaged and Rs. 160,000 to partially damaged houses. The housing compensation has already started for Bajaur. During the first phase (April to June), owners of fully damaged houses are receiving compensation. During the second phase (July to Sept), owners of partially damaged houses will receive compensation.  To check if you are registered for compensation or the status of your claim please contact 0800-44422, 0322-5555737?
27	Is medical assistance available for returnees who may face medical problems on journey?	Yes medical assistance will be available for those who feel that they may face medical problems during the journey e.g. pregnant women or those who are chronically ill.

<b>28</b>	What services will be provided en route to Bajaur and Mohmand?	Security and emergency health care services will be provided including an ambulance.
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